

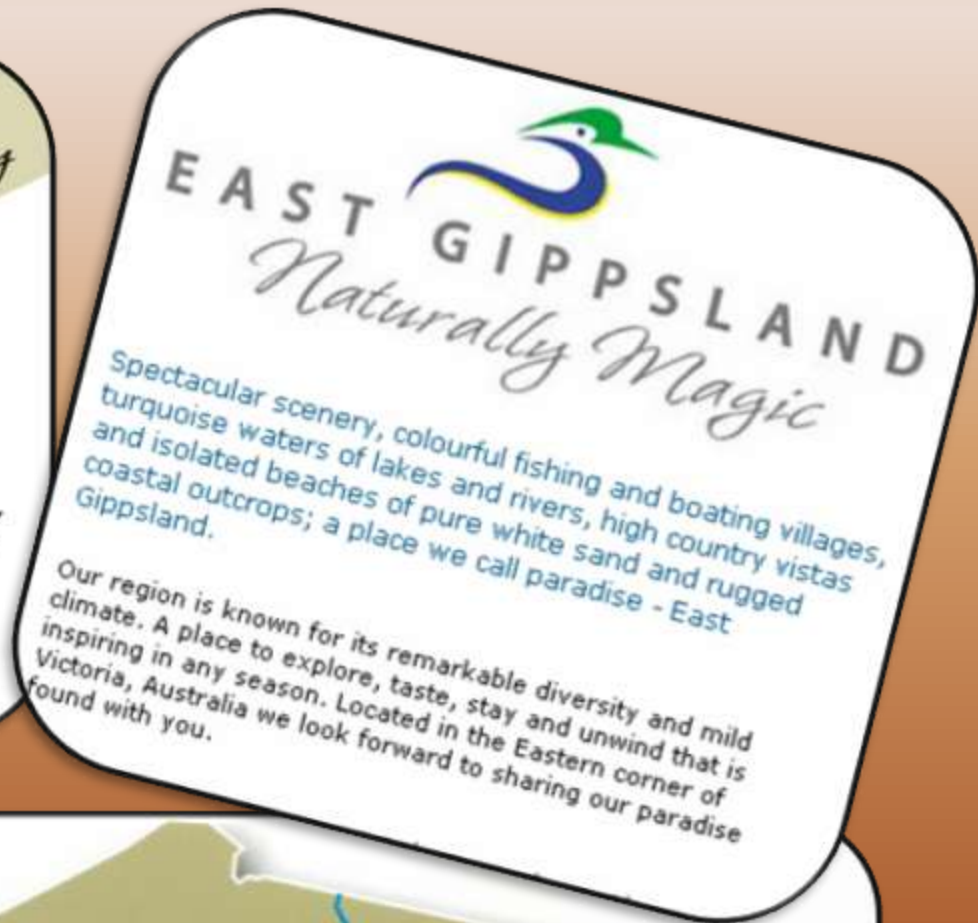
# COMPASS

AWARD WINNING EMERGENCY RECOVERY MANAGEMENT SYSTEM

*National Winner : 2008 Australian  
Safer Communities Awards*



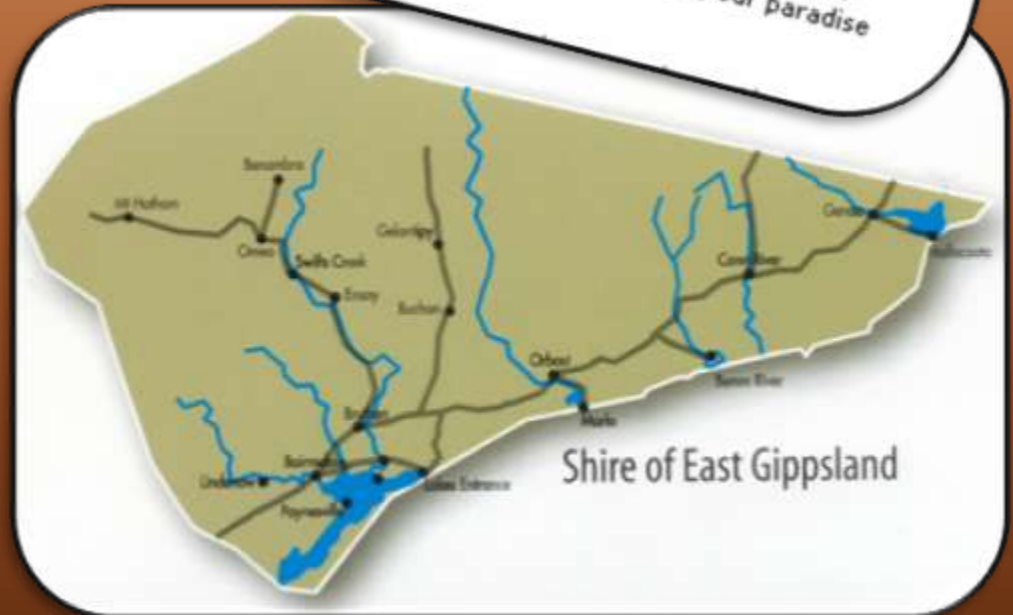
**East Gippsland Shire Council**  
**Compass Emergency Recovery Management System**  
**Kate Nelson, Director Planning and Community**  
**18 May 2010**



# East Gippsland

Located in the eastern part of Victoria, East Gippsland Shire covers an area of 20,931 square kilometres

Estimated Population is 43,615 increasing at 1.79% per annum





**Majestic**  
**Tranquil**  
**Opportunity**

**Beauty**

**Explore**

**Adventure**

**Relax**

**Diverse**





# Fires



**Floods**

# Compass Emergency Recovery Management System

## What is it?

- A program to manage recovery efforts post major emergencies
- A database capable of searching, mapping and reporting
- Records damage to all assets as well as collects information on personal needs
- Information aids field workers in 'on the spot' assessments
- Produces the DHS *Rapid Impact Assessment* spreadsheet
- Integrates with Council's mapping, Asset and Property system
- Flexible in that it copes with an unlimited range of emergency situations

# Compass Emergency Recovery Management System

## Why was it developed?

- In response to the devastating bushfires of January 2003
- Emergencies in 2006-08 led to radical revisions
- Urgent demand for Rapid Impact Assessment
- Eliminate time consuming manual entry and searching
- Produces tailor made reports
- Enhances Case Management and Coordination for the provision of outreach services to affected persons
- Serviceable tool for Council's and support agencies
- Referral capabilities that meet agency demands

# Compass Emergency Recovery Management System

## Who was involved in development?

The community was involved through the broader representation of the East Gippsland Recovery Committee, which includes representatives of the following:

- East Gippsland Shire Council
- Department of Human Services
- Regional Development Victoria
- Centrelink
- The Salvation Army
- St Vincent De Paul Society
- East Gippsland Regional Business and Tourism Association
- Victorian Farmers Federation
- Victorian Council of Churches
- Kilmany Uniting Care
- Gippsland Lakes Community Health

# **Compass Emergency Recovery Management System**

**What are the benefits?**


**Effective management and reporting of  
information to aid the Recovery  
Process**


**Designed to Support Local Government  
Recovery responsibilities**

# Managing Recovery Information

**Who is affected?**

National Winner,  
EMA Safer Community  
Awards, 2008


 Manage Recovery

 Volunteer Register

 Reports

Select another operator:

Michelle Van Aarde

 System


 Add/Edit Operators


Select emergency:

Training

 New/Edit Emergency

 About

 Help

 Exit



**Request Header**

Number:  Date Logged:  Logged By:  Emergency:  Request Type:  Status:  Completed?

Request:  of  active:   Show Active only

Search

**Person Details (Respondent)**

Surname:  Given Names:  Mail Address:  Town:  PostCode:   
 Home Phone:  Bus. Phone:  Mobile:  Email:

This information is collected according to Privacy Law. Info May be given to other Orgs.

N.Adults:  N.Children:  Ages of Children:

**Property Details**

Property Name:  Unit:  House No.:  Street:  Town:  PostCode:   
 Owner/Agent:  Ext. Damage?:  Int.Damage?:   Primary Residence? Ins. Company:   
 Habitable?  Flooded above Floor??  Accessible?  Visited? GIS. Ref.:  Billing Number:

Comments:

**Persons living at above Property:**

Surname:  Given Names:  Age:  Sex:   
 Surname:  Given Names:  Age:  Sex:

**Grants for selected person:**

Grant Name:  Value:  Agency:

**Recovery Centre Referral Form****Request Details**

<u>Request No.</u>	<u>Date Logged</u>	<u>Emergency</u>	<u>Logged by:</u>
164	23/02/2010 11:43:23 AM	2009 flood	Lindsay Griffin

**Personal Details**

Brian	West	P O Box 123	BAIRNSDALE VIC3875
Tel: 5152 0231	Bus : 5152 0234	Mob: 0400	Email Primary Res: ? Yes
N.Adults: 3	N.Children:2	Child.Ages: 10,8	

**Property**

89	Drevermann Street	BAIRNSDALE VIC	3875	BN: 6870
Occupant:	Brian	West	Age:40	
Occupant:	Joan	West	Age:32	
Occupant:	Mary	West	Age: 10	
Occupant:	William	West	Age:8	
Occupant:	Betty	West	Age:60	

**Losses**

	<u>Lost:</u>	<u>Remaining:</u>	<u>Age:</u>	<u>Loss Description:</u>
Comment:				
Hazard:				

**Requirements**

	<u>Amount</u>			
Followup On:		Agency 1:	Agency 2:	Requ.Satisfied?

**Actions**

Request N	HouseNur	Street	Town	BillingNumber
145	94	Howitt Avenue	PAYNESVILLE VIC	11075
158	263	Great Alpine Road	BRUTHEN VIC	40478
159	39	Second Avenue	RAYMOND ISLAND VIC	5391
160	5068	Great Alpine Road	ENSAY VIC	60193
163	93	Drevermann Street	BAIRNSDALE VIC	78285
164	89	Drevermann Street	BAIRNSDALE VIC	6870
165	93	Drevermann Street	BAIRNSDALE VIC	78285

Navigation buttons: Previous, Next, Refresh, Close

**Search Fields:**

Selected:

Request:

HouseNumber:

Street:

Town:

BillingNumber:

Select All Records

Select all this town

Print (uncheck for Preview)

**DHS Rapid Impact Assessment**  
(Create CSV file for transfer)

Default file name(will be overwritten):

Use all records  
 Use selected records

**Property Mapping**

**Filter Selected Properties**

Logic to apply:  AND  OR

Flooded above Floor Level

External damage:

Internal damage:

Title for map (Paste to map if required):

# Managing Recovery Information

**What is affected?**

**Request Header**

Number	Date Logged	Logged By	Emergency	Request Type	Status	<input type="checkbox"/> Completed? Search <input type="button" value="Person"/> <input type="button" value="Property"/> <input type="button" value="Asset"/>
16	23/02/2010 11:4	Lindsay Griffin	2009 flood	Private		
Request 7 of 12 active: 11	<input type="checkbox"/> Show Active only					

**Person Details (Respondent)**

Surname	Given Names	Mail Address	Town	PostCode	This information is collected according to Privacy Law. Info May be given to other Orgs.
West	Brian	P O Box 123	BAIRNSDALE VIC	3875	
Home Phone	Bus. Phone	Mobile	Email	N.Adults: 3    N.Children: 2    Ages of Children: 10,8	
5152 0231	5152 0234	0400 231 213		<input type="button" value="New/Edit Town"/>	

- 
- 
- 
- 
- 
- 

**Property Details**

Property Name	Unit	House No.	Street	Town	PostCode
	0	89	Drevermann Street	BAIRNSDALE VIC	3875
Owner/Agent	Ext. Damage?	Int. Damage?	Primary Residence?	Ins. Company	
Owner Occupied	Medium	Major	<input type="checkbox"/>		
<input type="checkbox"/> Habitable?	<input checked="" type="checkbox"/> Flooded above Floor??	<input type="checkbox"/> Accessible?	<input type="checkbox"/> Visited?	GIS. Ref:	Billing Number
				553040:5814167	6870
Comments: Major flood damage to house contents and fittings					

- 
- 
- 
- 
- 

**Persons living at above Property:**

Surname:	Given Names:	Age:	Sex:
West	Brian	40	F
Surname:	Given Names:	Age:	Sex:
West	Joan	32	F

**Grants for selected person:**

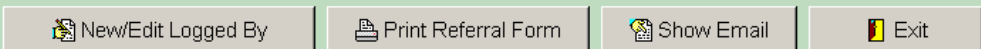
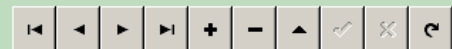
Grant Name:	Value:	Agency:
<input type="button" value="Edit Grants"/>		

-

**Request Header**

Number: 164 Date Logged: 23/02/2010 11:4 Logged By: Lindsay Griffin Emergency: 2009 flood Request Type: Private Status:  Completed?

Request: 7 of 13 active: 12  Show Active only



Search

- Person
- Property
- Asset

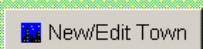
**Person Details (Respondent)**

Surname: West Given Names: Brian Mail Address: P O Box 123 Town: BAIRNSDALE VIC PostCode: 3875

This information is collected according to Privacy Law Info May be given to other Orgs.

Home Phone: 5152 0231 Bus. Phone: 5152 0234 Mobile: 0400 231 213 Email:

N.Adults: 3 N.Children: 2 Ages of Children: 10,8



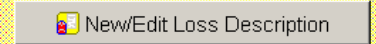
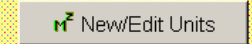
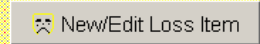
Affected Property | Loss Details | Requirements | Actions | Remaining Facilities | Public Asset Details

**Loss Details**

Item Lost: Carpet Insurance?: Full Quantity Lost: 10 Quantity Remaining: 0 Units: All

Loss type: Flood Damage Hazard?: Nil Hazard detail: Nil

Comment: Carpet completely under water, needs replacement



# Managing Recovery Information

**Locations affected?**

**Request Header**

Number:  Date Logged:  Logged By:  Emergency:  Request Type:  Status:  Completed?

Request  of  active:   Show Active only

Search

**Person Details (Respondent)**

Surname:  Given Names:  Mail Address:  Town:  PostCode:

Home Phone:  Bus. Phone:  Mobile:  Email:

N.Adults:  N.Children:  Ages of Children:

This information is collected according to Privacy Law. Info may be given to other Orgs

- Affected Property
- Loss Details
- Requirements
- Actions
- Remaining Facilities
- Public Asset Details

Type of Infrastructure:  Area Name:

Name of Asset:  Location:

Describe Issue:

Extent of work (dimensions):

Danger Level:   Signage Present?

Details (see hint):


**Costs**

Estimated	Emergency	Roads	Other
<input type="text" value="10"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Completion Date:  Asset Number:

Priority:  DWX Doc ID:

Documents present



AssetNumber	AssetName	AssetType	Issue
▶ 101215001	Rosherville Road	Road	
		Road	driveway eroded
200462	66 McCulloch Street	Building	Top floor under water
		Culvert	
	Culvert	Culvert	Culvert washed away
		Not Allocated	



Clear search fields

Asset Number:

Asset Name:

Location:

AssetType:

Print Referral Forms for Selected Properties

Print (uncheck for Preview)

**Asset Mapping**  
 Please note: Not all assets are available for mapping and different asset types can not be mixed!  
 Please select the Asset type you wish to map in the AssetType box!

Map Selected Assets

Exit

# Emergency Data

EASTWOOD



# **Managing Recovery Information**

## **Volunteer/Resource Register**

Offer Header

Offer:  Emergency  Date Logged:  Logged By:

Details of Organisation / Person

Organisation:

Contact Surname:  Contact Given Names:  Mail Address:  Town:  PostCode:

Home Phone:  Bus Phone:  Mobile:  Email:

Item Donated | Actions

Item Donated:	Quantity Available	Units	General Comment
<input type="text" value="Accommodation"/>	<input type="text"/>	<input type="text" value="\$"/>	<input type="text"/>
<ul style="list-style-type: none"> <li><input type="text" value="Accommodation"/></li> <li>Hay [big square bales]</li> <li>Cash Donation</li> <li>Personal Support</li> <li>Trailer for Transport of stock</li> <li>Material Aid</li> <li>Caravan</li> </ul>			

Item Donated | Actions

Date: This	<input type="text" value="1/01/2008"/>	Next	<input type="text" value="2/01/2008"/>	No of Persons:	<input type="text" value="3"/>	Location:	<input type="text" value="Omeo"/>	Detail:	Remove Fire damaged shed
Actioned by	<input type="text" value="Administrator"/>	Total Man Hours:	<input type="text" value="30"/>						
Date: This	<input type="text" value="20/07/2008"/>	Next	<input type="text" value="21/07/2008"/>	No of Persons:	<input type="text" value="2"/>	Location:	<input type="text" value="Metung"/>	Detail:	Clean up foreshore after flooding
Actioned by	<input type="text" value="Administrator"/>	Total Man Hours:	<input type="text" value="10"/>						

# Compass Emergency Recovery Management System

## How is Compass being used?

- Five Municipalities in Gippsland (Wellington, Latrobe, Baw Baw, South Gippsland, East Gippsland)
- Yarra Ranges Shire and Manningham City
  
- Installation and support facilitated remotely
- Flexibility to integrate with a range of common Local Government Software

[www.councilware.com.au](http://www.councilware.com.au)

# Compass Emergency Recovery Management System

**Questions?**